

# <u>Job Description – Packing-Line Technician</u>

Broetje Orchards is seeking an experienced Technician to operate the company's warehouse hardware systems, software programs and communication links. The primary role of this position is to operate the external and internal defect sorting equipment used to size and sort apples. The technician needs to be highly motivated at developing a working knowledge of the defect sorting equipment to keep the production system operating at peak capacity. In addition, the Packing-Line Technician needs to know the various warehouse systems in order to trouble-shoot and solve issues. The technician needs to be hard working and a skilled problem solver. This position requires someone who enjoys production challenges, while learning and using new technologies. The candidate should be an independent, motivated self-starter who values working in a "team" setting. Communication and teamwork are key skill traits. Formal education, training, or industry-related working experience is required. Bilingual communication skills are a plus. This is a year-round position located near the Tri-Cities. This position reports to the Broetje Orchards Production Manager.

Broetje Orchards is one of the largest family-owned and operated tree fruit companies — growing, packing, shipping, and marketing over 6 million boxes of apples a year. Our mission to be "a quality fruit company committed to bearing fruit that will last" (Jn 15:16 NIV) is grounded in a "servant leadership" management approach. Broetje Orchards pursues a socially responsible business agenda, promoting social, economic and spiritual development opportunities for all of our employees and families.

\* The specific job responsibilities and duties may shift and change over time depending on circumstances. The employee will need to be aware and supportive of this evolving process.

## Strategic responsibilities include:

- <u>Accountability</u>: model and promote Broetje Orchards' mission, vision, and core values of love, community, respect, compassion, and purpose.
- <u>Technical Experience</u>: work experience to configure, maintain, and optimize a variety of packing production systems and communication links, including operating external and internal defect sorting equipment.
- <u>Leadership</u>: work as a valued team member; provide effective and timely technical support; train and develop team members; and serve as a positive role model for other team members.
- <u>Coordination</u>: Maximize the effectiveness of the color and defect sorting system; develop a working knowledge of the other production software systems, including line set-up, stamper, bag-weight optimizer and segregation; provide team members with provide team members with excellent customer service and timely solutions to their hardware and software issues.
- <u>Communication</u>: ensure constant and informative communication between all employees and outside partners; develop and implement record keeping and reporting systems to assist the Production Team.

### **Specific Duties include:**

- Operate the Compac color, external and internal defect sorting software and equipment system to maximize production capacity and deliver consistent packed boxes across all grades and sizes
- Operate and maintain a diverse set of packing-related hardware, software and communication systems used throughout the production process, including Line Set-up, Bag-Weight Optimizer; and the Segregation System
- Provide efficient and timely support to the Production Team to meet key objectives
- Understand the company's apple grades for each variety and for each customer
- Serve as the primary person to help resolve production-related hardware and software issues; Work to assist and advance the company's Information Technology systems
- Provide coaching and mentoring to team leaders to reinforce the company's missions and objectives
- Present a continuing education plan annually to remain current on emerging technologies and new practices being developed
- Coordinate a thorough training program for teams members so they improve their understanding and maximize their abilities to use the various software programs and systems

#### **Desired Qualifications/Requirements:**

- Must be an excellent communicator, written and verbal
- Capable to troubleshoot and problem solve efficiently and effectively
- Willingness to constantly improve and add new skills
- Respond in a positive fashion to questions
- and equipment problems; prioritize and respond to job orders strategically
- Experienced at operating and managing a diverse set of production software and hardware systems and equipment
- A basic understanding of production warehouse operations
- Capable to work independently and contribute as a willing team member
- Ability to implement projects under pressure
- Working experience at motivating and leading teams in a positive, thoughtful manner
- Proficiency in English and Spanish, a plus

#### **Educational Qualifications**

Bachelor degree from a four-year college; 1-2 year certificated training program related to Information Technology and/or Programmable Logic Controller. Working experience in a production system.

**Application Process:** Send the following documents: 1) Cover Letter; 2) Resume; 3) Two professional-related references to Lucy Cartagena at 1111 Fishhook Park Road, Prescott, WA 99348 or <a href="mailto:lucyc@firstfruits.com">lucyc@firstfruits.com</a>. Deadline for application: January 25, 2017.